

To clarify the role of the SDPD Neighborhood Policing Division (NPD) when handling homeless complaints and the time frame in which they are handled the LJTC has gathered some information for you.

The Northern Neighborhood Policing Division (NPD) consists of a team of 5 officers and they handle the homeless encampments. They work Thurs-Sun, 5am-3pm. They make arrests, check for warrants, conduct field interviews, impound belongings and more. By the time they come to work on Thursday, they usually have 15+ requests to follow up on, while more continue to come in daily during their work days. They try to respond back to the reporting party within 48 hours. Get it Done complaints are the 1st priority, then they will do proactive enforcement.

It is not recommended to send Get It Done requests for the issues that need immediate attention. Problems that need to be addressed right away warrant a call to dispatch (619-531-2000 & press *) for patrol to handle, especially if it is not a chronic issue that will still be ongoing when the Neighborhood Policing Division officers return to work, sometimes, several days later. The Neighborhood Policing Division has to follow up on every request and their time is limited due to their small staff.

These 5 NPD officers handle Pacific Beach, Mission Beach, La Jolla, Clairemont, UTC, the canyons in Clairemont/Rose Creek and Mission Bay Park. They are also responsible for following up on Get it Done requests for Northwestern Division (Carmel Valley, Sorrento Valley) and requests from Park Rangers. In addition to the above, part of the team is in Central Division assisting Environmental Services with abatements Friday through Sunday. Given all these duties and only 5 officers, your patience in dealing with issues is helpful.

Patrol officers have different responsibilities than NPD officers and are not equipped to handle encampments, they do not have the resources to dismantle and impound property. The NPD has trucks and carries large bags in the field to impound property. Patrol officers move from call to call and have a different mission. They also need to be available for 911 calls. Patrol officers usually have a back log of waiting radio calls. So, if you see a patrol officer drive past a bike chop shop, an encampment, a traffic violation, etc. they are likely on their way to another radio call and can't stop. Patrol officers can only move between calls with their siren on if there is a life threatening situation, so if you see them sitting in traffic with you, they are likely on their way to one of the many calls on their log.